# Screen Consultation

A UX practitioner reviewing and providing informal feedback on a small number of UI designs. This service is designed to support weekly sprint reviews for Agile development.

Screen Consultations involve a UX practitioner reviewing and providing informal feedback on a small number of UI designs (screenshots or a functional prototype). This method relies on the experience of the UX practitioner, and not that of actual users.

Less of a defined method, and more of an ad hoc consultation, this activity can be leveraged early in development to help avoid common design pitfalls before they develop into time-wasting usability gaffs. This service is designed to support weekly sprint reviews for Agile development.

## Benefits

* Catches potential problems before they are committed to code.
* Instills a user focus with developers early in the process and guide them to approaches that have been successful in other engagements.
* Sets the expectation that they UI will be tested further, and creates eagerness to work with HFE experts in the future.

## Limitations

* Practitioners must either spend sufficient time understanding user and their needs before giving answers, or run the risk of giving bad advice.
* Appropriate advice for a specific consultation can sometimes not be applicable to other situations where it is not appropriate.

## Study Execution

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| **​Milestone** | **​Owner** |
| Ad hoc | Business Office |

## Outcomes

• Advice, mockups, or other documentation.

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| **Phase of Development​** | |
| **​✔** | **​Planning, Scoping & Definition** |
| **​✔** | **​Requirements Gathering** |
| **✔** | **​Early Design** |
| **​✔** | **​Detailed Design & Development** |
|  | ​Field Testing |
| ​ | ​Deployment |
| **​✔** | **​Post-Deployment** |

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| **​Study Characteristics ​** | |
| ​**Timeframe** | As needed |
| **​Level of Effort** | Med |
| ​**Data Collection** | N/A |
| ​**Data Reporting** | N/A |

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| **​Related Methods ​** | |
| **Derived from** | ​N/A |
| **​Complimentary Methods** | [**All**](https://vaww.portal2.va.gov/sites/humanfactors/HFBoK/SitePages/Formative%20Usability%20Test.aspx) |
| **​Similar Methods** | N/A |
| **​Follow-Up** | N/A |